

OPEN POSITION POSTING

Opening Date: 04/05/2024 Closing Date: Until Filled

Position Title: Network Administrator

Department/Division: Information Technology (IT)

Job Type: Full Time, Exempt

Location: 7557 Rambler Rd., Ste 1200, Dallas, Texas 75231

BASIC FUNCTION:

The function of the Network Administrator is to perform the tasks required for day-to-day support and operation of computer and communications systems.

<u>Position description/objective:</u> *NOTE:* Some descriptions may have more specific duties and/or goals and objectives attached to this form. Such attachments normally reflect unique aspects of specific locations, shifts, departments, etc.

- *1. Administer user accounts on the network, Microsoft Office, and in Google Workspace including Active Directory.
- *2. Administer routine PC, Mac, and user accounts.
- *3. Administer cloud file shares and file share security.
- *4. Support end users' hardware and software, including MacOS, Windows, Microsoft Office, and Google Workspace.
- *5. Monitor and take action as needed for application event logs.
- *6. Configure printers and other network devices physically and on the system.
- *7. Work with vendors in routine work on network and telephone systems issues and setup.
- *8. Monitor network and internet traffic and troubleshoot issues successfully.
- *9. Manage and maintain security and distribution groups
- *10. Manage and maintain folder and user security on network drives
- *11. Manage and maintain network printers.
- *12. Document and maintain documentation of BGCT network infrastructure.

- *13. Perform tests and analysis of network performance
- *14. Install and test new network software components as directed
- *15. Participate in selection of and analysis of network-related software and hardware
- *16. Backup and restore email
- *17. Backup and restore files
- *18. Manage network devices such at hubs and switches on the various floors
- *19. Configure and set up network for Annual Meeting.
- *20. Support staff and others at Annual Meeting Registration and Executive Board meetings.
- *21. Assist with setup and support of remote offices' networks and communications.
- *22. Back up Senior Network Administrator as needed.
- *23. Attend meetings and participate in training as required.
- *24. Maintain compliance with Baptist General Convention of Texas policies and procedures. Maintain compliance with all state and federal laws and regulatory requirements.
- *25. Perform other duties and work on various projects as required.

Required skills and experience:

NOTE: These requirements represent minimum levels in order to perform the job on a satisfactory basis. Candidates must have the ability to satisfactorily perform the essential functions of the job.

- 1. Requires proficiency in Microsoft Active Directory and related tools.
- 2. Requires proficiency and operation of backup tools.
- 3. Requires proficiency and administration of security tools such as Malwarebytes.
- 4. Requires proficiency and administration of Google Workspace
- 5. Requires proficiency with Windows Server 2019 and forward operating system and related tools.
- 6. Requires knowledge of communications systems, ability to troubleshoot and work with vendors to resolve problems.
- 7. Requires ability and motivation to learn and train with little supervision, with online and book resources.
- 8. Requires overall knowledge and practical application of network topology, technology and analysis tools and software and hardware diagnostic utilities.

^{*}Task which is considered to be an essential function of the job.

- 9. Requires knowledge and practical application of computer hardware and network cabling.
- 10. Requires active membership in a BGCT uniquely aligned church who has identified BGCT as its sole State convention or a dually aligned church during employment.
- 11. Requires proficient ability to exhibit detail-oriented skills necessary to understand and manage a wide-range of information from a vast amount of entities.
- 12. Requires proficient ability to speak, read and write English.
- 13. Ability to use up to 50 pounds of force occasionally and/or up to 20 pounds of force frequently and/or 10 pounds continuously to move objects.
- 14. Requires ability to grasp, push, pull, carry or otherwise manipulate objects; ability to perform tasks requiring action of muscles or groups of muscles and foot and/or hand-eye coordination.
- 15. Requires ability to walk, stand and sit, sometimes for prolonged periods of time.
- 16. Requires ability to speak clearly and make self-understood in face to face interactions; to articulate with accuracy on the telephone.
- 17. Requires ability to hear and receive verbal instructions, answer phones, and proficiently communicate in situations with some background noise.
- 18. Requires ability to concentrate on fine detail with some interruption; ability to focus attention on tasks for 45-60 minutes at a time on a continuous basis.
- 19. Requires ability to understand and relate to the theories behind several related concepts; ability to remember verbal and written tasks/assignments from a few hours to long periods of time.
- 20. Requires ability to establish and maintain effective working relationships with staff, vendors, churches, committees, organizations, etc.
- 21. Requires excellent organizational skills; ability to multi-task.
- 22. Requires professionalism in the workplace to include professional and accurate communication with others.
- 23. Commitment to Christian principles and teachings both professionally and personally required.
- 24. Proficient working knowledge and ability to use various office software including, but not limited to, Office 365, Google Workspace, and internet skills.
- 25. Sufficient good health to properly discharge duties required.

CONTACT: Human Resources

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